

SC Stay Plus Advisory Panel

SC Housing, 300-C Outlet Pointe Blvd., Columbia, SC 29210

The Advisory Panel of the Emergency Rental Assistance Program (SC Stay Plus) convened a virtual meeting on Friday, June 10, 2022, at approximately 11:00 a.m., at 300-C Outlet Pointe Boulevard, Columbia, South Carolina.

The following advisory panel members were present at the meeting: Bernie Mazyck, South Carolina Association for Community Economic Development; Amy Marshall, Office of Regulatory Staff; and Chris Koon, SC Electric Cooperatives.

The following staff from SC Housing were present at the meeting: Bonita Shropshire, Ellen Eudy, Mike Ujcich, Roberta Whitner, Ana Garcia, Renaye Long, Chris Winston, Tracey Easton Jeff Player, Todd Sipos, Larry Huff, and Amanda Colbert. The following staff from Guidehouse were present at the meeting: Jagadish Prakash, Kajal Patel, Malcolm Clark, Colby Eyler, Rebecca McGregor, Nathan Paufve, Mike Tosh, Timothy Bland, and Soozie Tucker.

The following guests were in attendance: Thomas Trent and Anetra Hardy.

Guidehouse staff called the meeting to order.

Guidehouse staff shared an executive summary update of the program activities, giving a brief overview of the document to include: 38,980 completed applications received (this includes pending quality control review, pending payment processing and paid); approximately \$160.2M in funds disbursed; approximately \$161.4M funds approved; \$437.7M funds requested; approximately \$108.8M in provisional denials (this includes applications that are missing documents after 14 days and ineligible applications) and an overview of the application status. The report also includes information on the total amounts disbursed to landlords, tenants and utilities.

Guidehouse staff continued the overview of the executive summary report on team progress in the past week and upcoming activities with the program.

The next scheduled Advisory Panel Meeting is July 8, 2022, at 11:00 a.m.

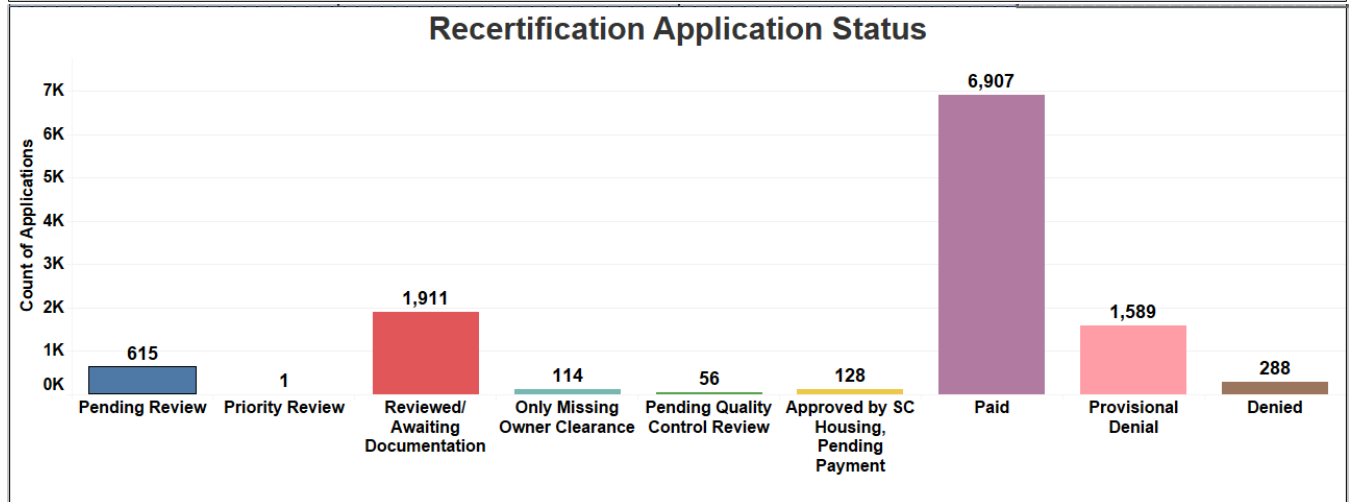
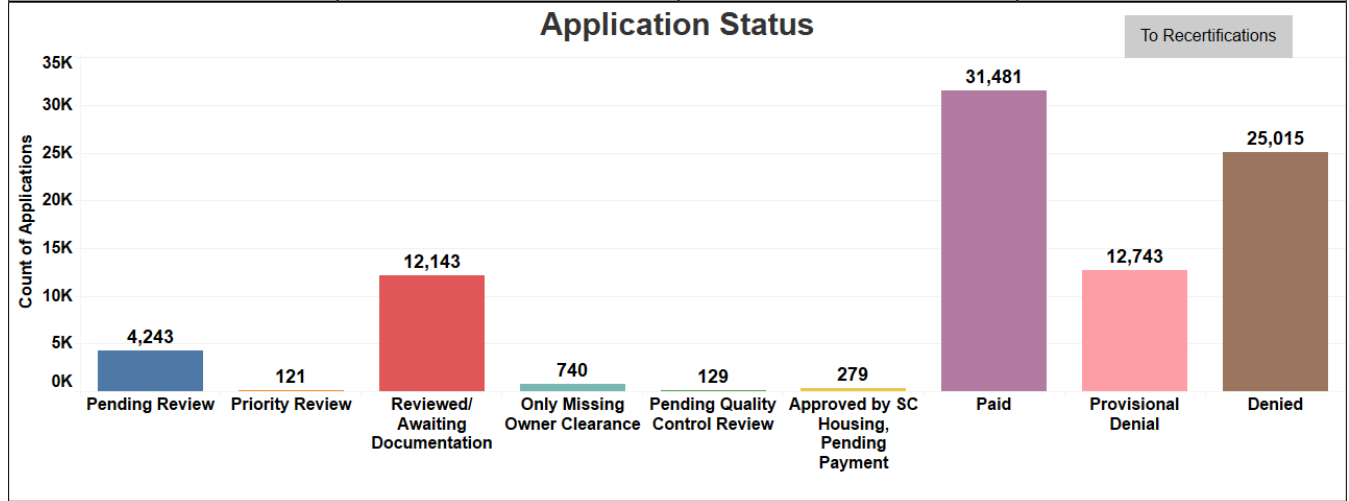
Weekly Advisory Panel Report

Friday, 06/10/2022

Executive Summary

As of June 10 at 7 am ET

Complete Applications <h1>38,980</h1> <p><i>*Includes Pending Quality Control Review, Pending Payment Processing, and Paid*</i></p>	First-Time Applications Received Last Week <h1>2,077</h1> <p>Week of 5/29-6/4 <i>*Includes all Eligible Complete and Incomplete Applications*</i></p>	Recertifications Received Last Week <h1>567</h1> <p>Week of 5/29-6/4 <i>*Includes all Eligible Complete and Incomplete Applications*</i></p>	Applications Processed This Week <h1>5,329</h1> <p><i>*Number of Applications Moved to a New Queue This Week*</i></p>
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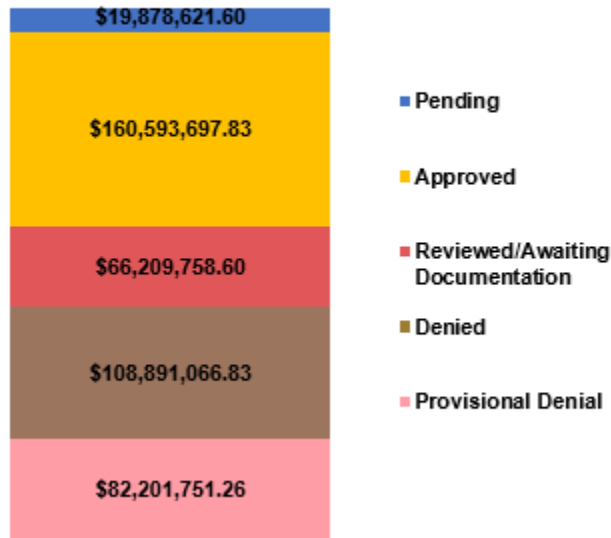


- Pending Review – Applications that have been received and are awaiting review
- Priority Review – Applications are determined Priority Review and fast-tracked through the application process if the applicant is very low income (<50% AMI), has been on unemployment for longer than 90 days, or has attached a Writ of Ejectment from a Magistrate Court
- Reviewed/Awaiting Documentation – Applications that have completed the review process but have been missing applicant documentation <14 days
- Only Missing Owner Clearance – Applications that have completed the review process and have all necessary applicant documentation, but are missing landlord/owner documentation
- Pending Quality Control Review – Applications that have all documentation and are awaiting a final round of Quality Control review
- Approved by SC Housing, Pending Payment – Applications that have been approved and are ready to be paid
- Paid – Applications that have been paid
- Provisional Denial – Applications that have been missing documentation for over 14 days; applicants have an additional 30 days to provide documentation before denial is completed
- Denied – Applications that are over-income, homeowners, have not submitted applications in over 44 days, or were otherwise determined ineligible



- Not presented here: 17,617 applications from excluded counties or duplicates
- 116,121 total applications received

Funds Requested
\$437,774,896.12



Funds Approved
\$161,480,654.25
Rental: \$131,790,822.48
Utilities: \$21,997,190.52
Other: \$7,692,641.25
Inclusive of Funds Disbursed

Funds Disbursed
\$160,261,599.02
Rental: \$131,177,142.69
Utilities: \$21,487,201.23
Other: \$7,597,255.10

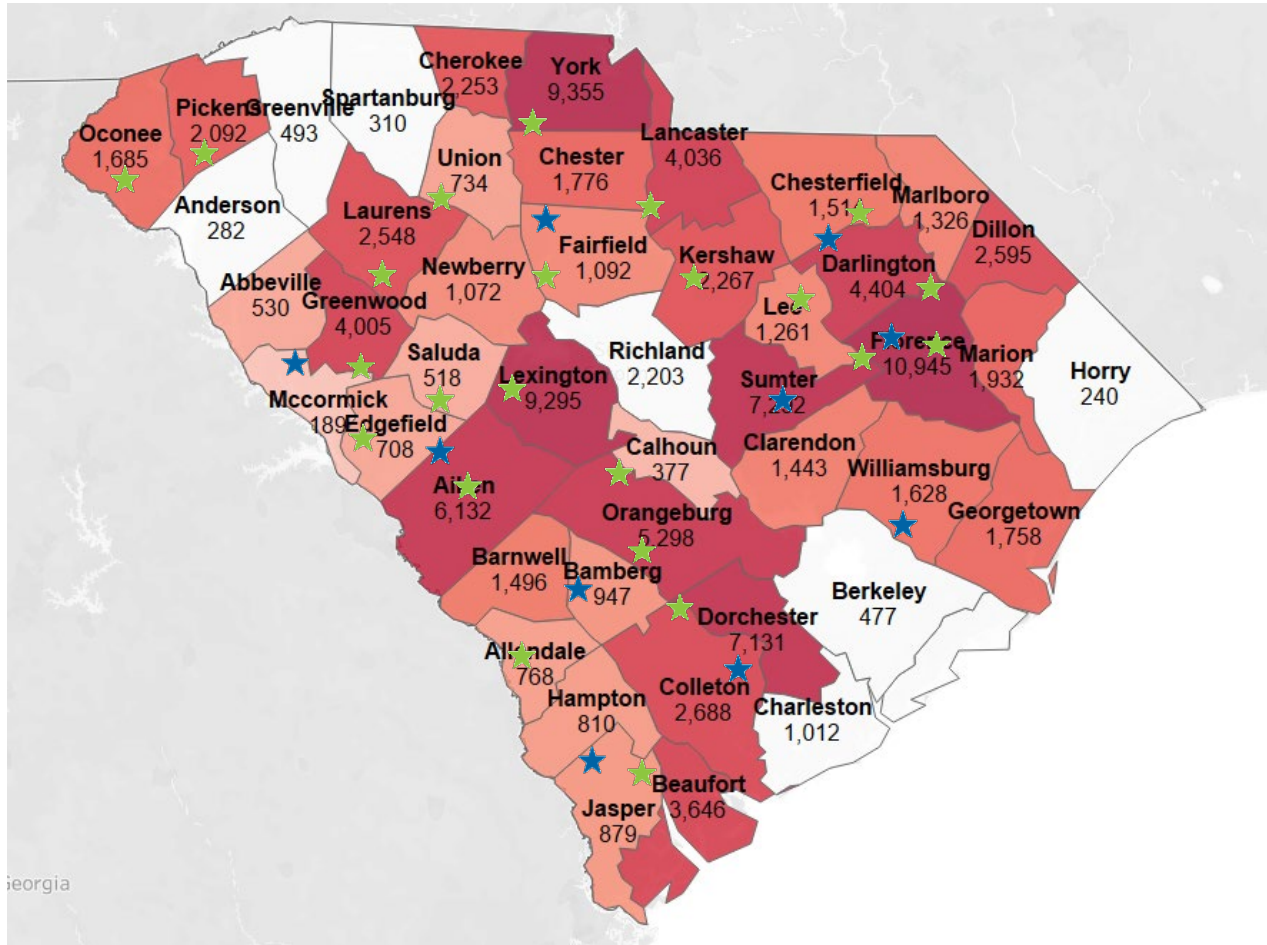
Does not include requests over \$60,000

Funds Disbursed by Recipient





Applications Received by County



★ SCACAP

★ Boots on the Ground*

*Locations where Boots on the Ground support was provided for the week of 5/29-6/4

Team Progress (since 6/3)

- Program Design
 - 12,316 recertification applications received in total.
- Application Review and Determination
 - Processing of applications continues, with evictions and special cases being prioritized. The program continues to receive a higher number of new applications, with nearly 13,000 new applications in May.
 - Continued additional scrutiny of applications—especially to verify ownership—is being conducted to flag potential fraudulent cases.
 - 5,329 applications were processed this week.
 - Since last week, sent payments to 2,180 households for a total of \$7.3M and approved 880 applications.
- Communications
 - By end of day June 9, 2022, the in-person support team will be in 25+ unique locations including community and civic centers, social service organizations, libraries, and places of worship, among others. This team has continued to provide technical assistance to applicants while also spreading awareness through strategic partnerships in the communities they serve.
 - Presented information to the SC Voluntary Organizations Active in Disaster group, shared ~1000 flyers and postcards with nonprofit partners as well as the in-person support team, and organized events to attend with the in-person support team including with the Marion County NAACP and SCACAP.
 - Managed an SC Stay Plus paid video advertisement program that has been seen by more than 60,000 residents in targeted counties, leading directly to nearly 800 visits to the SC Stay Plus website.
- Monitoring and Compliance
 - Ongoing periodic updates of the review checklist to align with program design updates.
 - Continued review of payments to verify no duplicate checks are being issued for rental, utilities, and other payments.
- Payment
 - Program continued biweekly payment cadence.

Upcoming Activities

- Program Design
 - Notifications to apply for assistance module will continue to go out to applicants who already received funding.
- Application Review and Determination
 - The Fraud Module has been added to Podio and is being utilized to track potentially fraudulent cases.
 - Training on the Program and Podio continue to be provided to staff as needed.
 - Continue prioritizing any applicants at risk of eviction.
- Communications
 - To support applicants looking for more information, enhancements will be made to the “check your application status” portal. The update will give applicants insight into where they are in the review process. Applicants should start to see this update in the coming weeks.
 - The team has also developed an additional reminder email for applicants. The message is intended to remind applicants to submit the required documentation as soon as possible to complete their application. The email includes a summary of the document requirements as well as general direction



on how to get the program the information. New applicants should start to see this message in the coming weeks.

- In-person support team continuing to engage various site owners across the state to not only encourage site owners to spread awareness and to help more people understand how the program can benefit their communities.

Upcoming Meeting Schedule

Meeting subject	SC Stakeholders	Meeting Date
Monthly Advisory Panel public meeting	Advisory Panel and members of the public	Friday, June 10 th